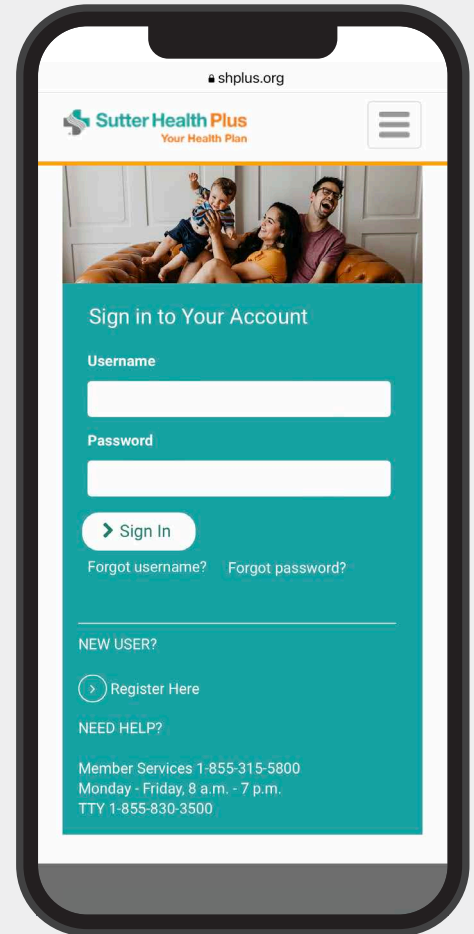


# Member Portal

Convenient 24/7 Access

**We offer a member portal for your convenience. After you register for the portal, you will have easy access from your smartphone, tablet or computer to:**

- ✓ Change your primary care physician
- ✓ Request or print member ID cards
- ✓ Check your eligibility, benefits, copays, and claims information
- ✓ View, save and print a summary of individual and family deductibles and out-of-pocket balances
  - You will receive monthly statements with balance details. Use the member portal to opt out of receiving these statements
- ✓ Pay your individual and family plan premium through the Sutter Health Plus Online Payment Center
- ✓ Review your *Benefits and Coverage Matrix (BCM)*, *Evidence of Coverage and Disclosure Form (EOC)*, and *Summary of Benefits and Coverage (SBC)* for your medical plan and any of your optional benefits you or your employer elected
- ✓ Navigate to the Health and Wellness site
- ✓ Read and use Sutter Health Plus forms, resources and member newsletter
- ✓ View correspondence



**Registration is easy and takes only a few minutes.**

1. Go to **[shplus.org/memberportal](https://shplus.org/memberportal)**
2. Enter your name, date of birth, member ID (listed on your ID card) and last four digits of the subscriber's SSN
3. Create a username and password

If you have questions, please contact Member Services at 1-855-315-5800, Monday through Friday, 8 a.m. to 7 p.m. or visit [sutterhealthplus.org/members](https://sutterhealthplus.org/members).